On the 25th of August, 2008, the following meeting was held in Austin, Travis County, Texas

1 APPEARANCES 3 COMMISSIONERS OF THE PUBLIC SAFETY COMMISSION: 4 Allan B. Polunsky, Chair 5 C. Tom Clowe 6 Elizabeth Anderson 7 Carin Marcy Barth DIRECTOR'S STAFF OF THE DEPARTMENT OF PUBLIC SAFETY: 10 Colonel Thomas A. Davis, Jr. 11 Lt. Colonel David McEathron, Assistant Director

1 Advisory Board for Texas (Inaudible) College.

Recently, I have filed some complaints with 3 the Department of Public Safety. I filed them, Audra

4 Livingston and Tim Smith for aiding and abetting to

5 falsification of state documents. They required their 6 troopers to falsify their weekly reports by showing

7 times that were not correct. There was four certified

8 documents given by people that were in these classes.

9 I get a letter back saying that Internal

10 Affairs could not find any violation of State policy or 11 DPS policy by doing this practice. TCLEOSE rules and

12 regulation says that they have to certify these records.

13 Apparently, these records were falsified also by the

14 certification of training.

15 Also, I filed on Sergeant Harvey Stamper for 16 falsification of concealed handgun background

17 investigation. At the time that Lieutenant Stafford

18 interviewed me, I gave him some general names, but not

19 specific. Later on I called him on the phone and told

20 him who he needed to contact. He told me that he was

21 going to do the best investigation he could with the

22 material he had, and it would be a thorough

23 investigation.

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24 I get a letter back saying that no

25 violations of State policy or DPS policies was found.

MR. POLUNSKY: (Roll call) I am present.

2 There is a quorum present. The Texas Public Safety 3 Commission is called to order in accordance with Chapter

4 551 of the Texas Government Code, the Open Meetings Act.

5 The quorum of the Commission is present and the meeting

6 is now declared open. It is 9:30 a.m.

First item on the agenda is public comment. 8 Is there anybody here who would like to address the

9 Public Safety Commission at this time? Yes, sir.

10 You'll be limited to five minutes.

COY LORANCE: Thank you.

MR. POLUNSKY: Please identify yourself and 12 13 give your address.

COY LORANCE: My name is Coy Lorance, P.O. 14

15 Box 1281, Nash, Texas. I am retired from the Department

16 of Public Safety with 27 years on, and 13 years with the

17 highway patrol, and 14 years with license and weight. I

18 served four years in the marine core. I was a platoon

19 leader in Vietnam, had five tanks and 22 men under my

20 command.

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21 While with the Department of Public Safety,

22 I worked with a lot of good supervisors. I enjoyed my

23 job, loved my job. I lived my dream by working for this

24 Department. I am a city counselman on the -- in the

25 city where I live. I am on the Criminal Justice

1 He did not go talk to the people that I asked him to go

2 talk to that could prove these allegations. I believe

3 that you four commissioners are honorable people and

4 you're going to do what you think is right by the

5 information that is given you.

6 Six months ago, I was sitting here and I

7 told you that these allegations were going to be swept 8 under the rug, and, Mr. Chairman, you assured me that

9 they would not. And I'm sure with the information that

10 was given you, that you believe that they were not.

But what I would like to do, and I've got

12 statements and documents and DPS investigations here

13 that nobody's looked at or will take the time to look

14 at. So what I would like to do in honor of Internal

15 Affairs, I would like to give you this rug to present to

16 Internal Affairs, and this broom so they can sweep all

17 of the complaints that I've made under the rug.

MR. POLUNSKY: Thank you, sir. Your five

18 19 minutes is concluded. Is there anybody else who would

20 like to address the Public Safety Commission at this

21 time? There being no one else, going on to the next

22 item on the agenda, that being the discharge appeal

23 hearing of DPS employee Peter Mason.

(Discharge appeal hearing proceedings)

MR. POLUNSKY: The next item on the agenda

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1 is the Executive Session. But let me also mention that 2 Chief Elliston has brought to our attention the fact

3 that there is a display on the outside called the

4 standard display of specialized equipment; is that

5 correct, sir?

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RANDY ELLISTON: That's correct.

7 MR. POLUNSKY: And we may want to recess and 8 go out and see what we have out there so that they're 9 not sitting out there.

10 RANDY ELLISTON: It's getting a little warm 11 out there.

12 MR. POLUNSKY: So unless someone has on 13 objection, and I'm certainly willing to hear any, I 14 think it might be appropriate for us to recess and go 15 out and see the demonstration and the equipment that has 16 been brought here this morning. Is that okay with 17 everybody? We will recess to go outside and see what 18 they have.

19 (Meeting recessed)

20 MR. POLUNSKY: The Commission now adjourns

21 to Executive Session, which is closed to the public in 22 accordance with the Texas Government Code Sections

23 55.071 and 55.074. I would ask everybody to leave the

24 room, please.

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(Break for Executive Session)

1 should identify where the money was going into and where

2 it was coming from. I submit this report for your

3 consideration and approval.

MR. POLUNSKY: Thank you, sir. Ms. Barth.

5 MS. BARTH: Thank you.

MR. POLUNSKY: You all wish to discuss this

7 in any manner?

MS. ANDERSON: The only -- I just have one 9 question, and that is, you know, we had budgeted the 10 assessment, part of the shortfall, or the Commission's

11 procurements for the three different assessments, and we

12 originally thought we'd fund those out of '08 dollars.

13 Because most of those -- most of that will be funded

14 with '09 dollars. And so what my -- my question is how

15 were these '08 moneys redeployed to minimize the

16 unexpended or anything that might lapse this year?

17 OSCAR YBARRA: Specifically to those 18 dollars, I had a discussion with the Colonel and chief

19 Mills and identified that they had roughly \$500,000 to

20 approach projects, deferred maintenance. And it's my

21 understanding that they have taken steps to utilize

22 those dollars for certain projects, and they have been

23 moving forward on those projects, best of my knowledge.

24 MS. ANDERSON: To get those committed with

25 '08 --

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MR. POLUNSKY: The regular session of the

2 Texas Public Safety Commission is reconvened in

3 accordance with Chapter 551 of the Texas Government

4 Code, the Open Meetings Act. During this meeting the

5 Commission will be conducting business from the agenda

6 posted in the Texas Register. A quorum of the Board is

7 still present and the meeting is now reopened. It is

8 ten minutes till 3. Next item on the agenda is budget

9 matters. Chief Ybarra.

OSCAR YBARRA: Oscar Ybarra,

11 Chief of Finance. Good afternoon. Mr. Chairman,

12 Commissioners, on the end of July meeting I was asked to

13 take a look at the 2009 internal budget and report to

14 Commissioner Barth on items that we could identify that

15 were shortfalls within the agency and provide dollars

16 into these agency budgets. We have done that.

17 I provided you with a document in my report 18 which identifies where the moneys are coming from and

19 where they're flowing into, specific budget areas. We

20 also took the liberty to identify how the bureau

21 information analysis was funded through the other

22 divisions, and create a 2009 budget as the bureau was

23 created in 2008.

24 There has been a transfer of about -- close

25 to \$16 million. I provided an additional report that

1 OSCAR YBARRA: Yes.

2 MS. ANDERSON: -- monies?

OSCAR YBARRA: That's correct.

MS. ANDERSON: Okay. Follow up on that,

5 back a couple months ago you had given us a

6 reconciliation of where you thought the Department, in

general, would finish the year based on the cent rate at

8 that time, and there was another 12- or \$14 million that

9 looked like it was -- we were -- based on the run rate,

10 we would not spend those dollars. Were plans made to

11 the extent permissible and possible to spend those funds

12 on deferred maintenance or other items?

OSCAR YBARRA: Well, I'm not quite sure why

14 the 12 million. I think the majority of those items did

15 indeed transpire, if I remember correctly. I think the

16 Commission procurements, maybe the dollars associated

17 with the assessment made for the scheduled training

18 academy in Florence, there was a little bit of money

19 left over there.

20 But for the most part, most of those items

21 have transpired. I think I mentioned in the last

22 meeting that we -- that money that we set aside, we have

23 quite a few federal programs that the agency seeks

24 reimbursement for at the end of the year. Those dollars

25 would most likely be utilized to cover --

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MS. ANDERSON: Float.
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           OSCAR YBARRA: -- those expenditures. You
 3 know, this last -- this year, 2008, well, 1 percent of
 4 our total budget is roughly 6 or 7, $8 million. You
 5 know, that -- what we have left over right now is less
 6 than that.
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           MS. ANDERSON: Okay.
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           OSCAR YBARRA: So --
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           MS. ANDERSON: Okay.
           OSCAR YBARRA: -- we're being vary careful.
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11 Those dollars will be utilized to carry the agency in
12 2009.
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           MS. ANDERSON: Okav. Thanks.
           MR. POLUNSKY: Mr. Clowe?
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           MR. CLOWE: Nothing.
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           MR. POLUNSKY: Thank you, sir. Next item,
17 reports, discussion, deliberation and possible action
18 regarding the following: RFQ to study the management
   and organizational structures of DPS. Chief Beckworth.
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           LAMAR BECKWORTH: Yes. Lamar Beckworth,
21 Assistant Chief of Texas Highway Patrol. Mr. Chairman,
   Commissioners, I'd like to provide you with a
   established report from the DPS management and
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24 organizational study being conducted by Deloitte.
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           To give you an overview of how this
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1 be doing gap analyses. And these gap analyses are going
 2 to be involving several state agencies and also federal
 3 agencies. And if you look at work stream number two,
 4 you'll identify the different states that they've
 5 identified to evaluate and analyze along with our
 6 agency, and also the federal agencies that was conducted
 7 there.
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            And the final thing that they have provided
 9 us is a environmental scan and best practice which
10 enlists all of the statement work requirement and the
11 categories. And they're going to align each one of
12 these categories with our agency and see what ways we
13 can improve the organization. And that's an update on
14 the Deloitte study. Any questions?
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            MR. POLUNSKY: Thank you, Chief. Are there
16 any questions? Thank you, sir. RFQ for internal audit
17 and risk assessment services. Mr. Walker.
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            FARRELL WALKER: Farrell Walker, Director of
19 Audit Inspection. Working closely with Commissioner
20 Barth, we have negotiated a contract with Clifton
21 Gunderson that is ready for your approval. They have
22 virtually no changes to our draft documents, a few legal
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MS. BARTH: I think that your group has done

23 issues here and there that were easy to live with. So

24 we got everything we asked for.

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1 particular study is going, if you'll flip over to the 2 first page, we had four objectives that the agency was 3 tasked with asking Deloitte to address. They identified 4 these particular objectives as work streams, and there 5 are four work streams. They have completed work stream 6 number one which entails gathering all of the agency's 7 data, all of its document files, and conducting 8 interviews, and starting the process of conducting 9 interviews. Currently, they have conducted 54 10 11 interviews. If you'll see on the second page, 24 group 12 interviews with over 300 DPS staff members. They were 13 complete with field interview process on Wednesday in 14 Corpus Christi. And on Wednesday of this week, I'm 15 scheduled to meet with their program director and we're 16 going to talk about providing draft findings on the 17 environmental scan of DPS. And also, findings dealing 18 with best price analysis and operational structure. 19 And I'm going to get that information on 20 Wednesday along with James Hooten and myself, we are 21 going to ensure that they're meeting the work streams

22 that we tasked them to meet, and move forward on the

Also, in addition to this, they're going to

23 project. So far, things seem to be going extremely

24 well.

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1 a magnificent job in working with the contract. So I'd 2 like to make a motion to go ahead and approve the 3 contract with -- is it Gunderson Clifton? 4 FARRELL WALKER: Clifton Gunderson. MS. ANDERSON: Second. MR. POLUNSKY: Okay. It's been moved by 7 Ms. Barth and seconded by Ms. Anderson that the contract 8 for the internal risk assesses be awarded. If you need 9 more information beyond that, or just --10 FARRELL WALKER: No, that's all we need. 11 MR. POLUNSKY: Okay. Any discussion? There 12 being none, all in favor please say, "Aye." 13 ALL COMMISSIONERS RESPOND "Aye." 14 MR. POLUNSKY: Any against? No. Motion 15 passes. Thank you, sir. RFQ for IT optimization 16 assistance in the development of IT strategy. Mr. Lane. 17 BRYAN LANE: Good afternoon, Chairman 18 Polunsky, Commissioners. I wanted to give you a brief 19 update. And I asked Mr. Carlos Hernandez from Garner to 20 give you a little bit more detail on the deliverables 21 and where we are to date on the project. I'm happy to 22 report that we are on target for the project 23 budgetarily, both financially as well as a time line. 24 The agency leadership has been very responsive to our 25 needs.

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We are asking for a tremendous amount of 2 information. From each of the chiefs, as we go through 3 looking at shadow IT spend and business imperatives, 4 which are basically the drivers of the business to align 5 the IT shop with the actual strategy of the agency. 6 And, Mr. Hernandez, could you give us an update on some 7 of the specifics.

8 CARLOS HERNANDEZ: Yes. Commissioner, my 9 name is Carlos Hernandez with Garner Consulting. We've 10 been working with Chief Lane and the IT Department 11 throughout this project. We kicked it off on 12 August 4th. We had a kick-off meeting with all the

13 chiefs and then we had a kick-off meeting with the 14 internal IMS team.

15 We conducted interviews with all the chiefs 16 and the internal staff from the IMS team, and other 17 personnel that is responsible for IT services through 18 the the divisions. We have been collecting information, 19 not only from the cost perspective but from the overall 20 IT environment associated, not only with MIS services 21 provide to the agency, but also other IT services that 22 are being performed by other personnel or external 23 service providers in different divisions. 24 So the objective here is to capture not only

25 the services that IMS is providing to the divisions, but

1 PAULA LOGAN: Prior to the last Commission 2 meeting, I did a number of research into -- on the 3 internet trying to find firms that specialized in 4 finding police chiefs. In addition, I was looking for 5 RFPs to see what their requirements are usually when 6 they do those kinds of searches. I also called the 7 eighth largest cities in the country and talked to the 8 HR directors, everybody but New York and Houston, who I 9 couldn't get to call me back, and found a number of 10 firms that have worked for them. 11 Some of them have done their own search, 12 Philadelphia, and Phoenix, and San Antonio at, least the 13 last time they went out, did their own search. 14 Although, Phoenix, I think they said hired from within.

18 forward with that RFP. MR. POLUNSKY: Discussion? I think we need 20 to give some direction here.

15 And we prepared a draft RFP and had to send it out for

16 comment. And we were just waiting back from the

17 Commission to see what the pleasure was on moving

21 MS. BARTH: I'd like to hold off on that RFP 22 for now.

23 MS. ANDERSON: I agree with that. I think 24 we haven't, as a Commission, had an opportunity to look 25 at the implications of the search in general, how it

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1 also any other IT services the divisions are managing 2 themselves with other personnel or different moneys. We conducted a business imperative session 4 last week to validate our understanding of where the

5 agency's going from the business standpoint, information

6 that was collected from the divisions. We are 7 finalizing the identification of the IT implications of

8 those business imperatives and the definition of the

9 overall IT direction for IMS, essentially identifying

10 what are going to be the key guiding principles and

11 parameters in which IMS is going to provide or should be

12 providing services to different divisions of the agency. 13

And we're going to be having that session 14 here coming up in the next few days. And we are on 15 target to finalize the (Inaudible) findings for the week 16 of September 8th, in which we're going to probably 17 provide a summary update at the IT board session.

18 So we are (Inaudible) and I appreciate all 19 the cooperation. And I (Inaudible) that Chief Lane is

20 going along with Chief Brown and rest of the IMS team 21 and the divisions, and providing us information and

22 working with us to get everything we need.

MR. POLUNSKY: Thank you. Discussion? 24 Thank you, sir. Procurement of executive search

25 services for appointment of director. Ms. Logan.

1 plays with the six-month limitation on interim ED; how

2 it might play into compensation aspirations that we

3 might want to be engaging the legislature with. I have

4 severe doubts as to whether, you know, at the current

5 posted salary, you know, we're going to interest a

6 search firm. I'm not prepared to vote on that today.

MR. POLUNSKY: Okay. Why don't we defer 8 this item till September, and then we'll get with you,

9 Paula, and discuss some of the issues that need to be

10 addressed.

11 PAULA LOGAN: Okay.

12 MR. POLUNSKY: That okay with y'all? Energy

13 savings performance contract. Mr. Mills.

14 LESTER MILLS: Lester Mills, Chief of Staff

15 Support Service. Mr. Chairman, I'd like to give y'all a

16 brief document we got from our firm last week.

17 Mr. Chairman, Commissioners, we have been working with

18 TAC Americas as the company that was selected to do our

19 detail utility audit for looking at our energy usage and

20 determine what we can implement as part of this program

21 to reduce our energy conservations.

22 They have come back with a document that we

23 met with Commissioner Barth with on last Friday. We are 24 now prepared to move forward with this at this time.

25 But we want to give y'all a sort of heads-up and update

Integrity Legal Support Solutions

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1 on where we are in this process.

Based on the bullet items, we -- doing this 3 project in two phases. Phase one being the headquarters 4 region two and parts of region one. And then phase two 5 would be the rest of the state. And this report is 6 based upon phase one. And what TAC is recommending is a project of \$8.6 million in energy related improvements, 8 which includes 1.2 million that's on our deferred 9 maintenance list.

10 At the back of your report there is a 11 document that shows what those deferred maintenance 12 items are. Those are based upon our estimates of what 13 those projects would be. But also, prior to (Inaudible) 14 project and to -- in reducing our energy savings stuff 15 there, they're looking at doing some chillers and air 16 units and air-conditioning units in phase one buildings 17 that will do about 1.2 million in deferred maintenance.

They are guaranteeing that \$811,000 in 18 19 energy savings will occur each year over the life of 20 this project, 20 years. Although they're guaranteeing 21 this, their actual projections are 839,000 in energy 22 savings every year. We have been working with them, and 23 right now the -- our recommendation is to go with the 24 funding through the Texas Public Finance Authority which 25 is a 20-year program.

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1 work with TAC to refine -- to refine this project. Some

2 of their -- some of their costs figures in here are

3 based upon starting this project in December. So may

4 get to a point where we are pushing up against that

5 timelines and those -- those -- you know, their cost

6 from their subcontractors may be impacted there.

There was one item that we do want to try to 8 move on. When we were going for funding on the LoanSTAR

9 program, they had third-party reviewers under contract

10 and we were hoping to utilize one of those. By

11 eliminating LoanSTAR funding, then DPS will have to go

12 out and get a third-party reviewer.

13 That process along in writing RFQ and going 14 through selection process, it's going to take about a 15 two-month time frame. And we would ask that we be 16 allowed to issue that RFP and go through that election 17 process, but not get into any financial obligation with 18 them until after the SAO report is finished and the 19 Commission is okay with moving forward with the project. 20 Happy to answer any questions you may have. 21 MR. POLUNSKY: Thank you, Chief Mills. 22 Ms. Barth?

23 MS. BARTH: Chief Mills and I spent some 24 some time on this the last couple weeks. And I raised a 25 number of issues, one of which is just the guarantee

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1 itself from TAC as opposed to a parent company, and have 2 asked that any contracting we do, we would have that

3 guarantee from the parent company as opposed to TAC

4 guaranteed for 85 percent.

The reason we were going through TPFA was 6 because they don't pay out. It's a 20-year type payout 7 on this type of investment. It's not significantly 8 high. However, it does, based on the projections, would

9 suggest that some of the deferred maintenance would be

10 covered by this type of a program where the energy 11 efficiencies would cover the equipment purchases and

12 installations plus debt service, which is the idea

13 behind this project.

14 I have talked to Chief Mills about not doing 15 anything obligating the agency until we see where SAO 16 comes out on these performance contracts. Which is, I 17 understand, will be in the next couple of months. And 18 what that does is it then backs this particular proposal 19 up against a guarantee by TAC of the cost through 20 December 31. Which, you know, has me concerned right 21 off the bat just because of the payout on this deal that 22 we are going to be going into a new set of costs, which 23 one would probably argue would go up as opposed to go 24 down.

25 And so I think we ought to continue to work

We had applied for funding of \$5 million 2 through the LoanSTAR program that's regulated by the 3 State Energy Conservation Office, but that was a 4 ten-year payback, and they tried to fit part of this 5 project in there and could not -- could not do so 6 without including some of the projects we wanted -- we 7 wanted in it. So by eliminating the LoanSTAR, it gave 8 us more opportunity to address some of the deferred 9 maintenance.

We believe that the project that they have 10 11 presented to us is -- is good. There are some things 12 that we wanted in it that we just couldn't. But there's 13 an opportunity for us to try to pick those up in phase 14 two -- phase two of it. The State Auditor's Office 15 right now is looking at this program, performance --16 energy's performance program. Through TPFA they are 17 going out for sort of comments on their recommendations 18 right now. We anticipate getting those issues by State 19 Auditor's Office probably sometime next month, maybe in 20 October. 21 So based on our conversations -- my

22 conversation with Commissioner Barth last -- last 23 Friday, we're prepared to put this project on hold until 24 those responses come out and we see what the impact is 25 on this. And as we wait for those, we will continue to

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1 forward, although everything be contingent on both the 2 SAO and the cost estimates going forward. Because I 3 think we're going to be significantly -- we will fall 4 behind on the timing to make this whole deal work going 5 forward. So --

6 MR. POLUNSKY: So your recommendation is --7 MS. BARTH: My recommendation is that we 8 continue to move, but everything -- anything we execute 9 would be contingent on one, we -- we're happy with the 10 outcome of SAO, and number two, the cost estimates under 11 this scenario would hold going forward. I don't know if 12 that will be so come December 31, and that we have the 13 parent company quarantee to make a quarantee.

LESTER MILLS: We have talked with TAC 14 15 about -- again, about the concern about the their 16 pricing based upon starting in December and they are 17 prepared to, as we get closer to that date, that if it 18 is going to be an impact where we look at the numbers, 19 chances are, we'll just have to see where we are when we 20 get to that point. But they are aware of that.

21 And I have talked with my contact with TAC 22 about the parent company guaranteeing the project. 23 There is some concern there that, again, they would like 24 to, you know, discuss. And one of the documents that's

25 in the report is a sheet that they provided me this

1 in equipment and everything else for this whole agency. 2 And we owe him a great gratitude for his efforts and his 3 service to the state.

MR. POLUNSKY: Next Item on the agenda is 5 discussion and possible acts regarding the protection of 6 third party private information in Department contracts 7 with vendors. Mr. Fox.

DUNCAN FOX: Yes. At the last Commission 9 meeting in July you tasked the Office of General Counsel 10 with the responsibility of looking -- reviewing the past 11 contracts that we executed. And looking at whether --12 what the effect of those contacts are as to third party 13 beneficiaries, specifically the members of the public 14 when we are managing data that is sensitive information 15 that can effect parts of the public. 16

We reviewed our contracts and we provided 17 what is our standard confidentiality that we use where 18 we do obligate the contractor to protect the 19 confidential information that they're provided. But we 20 don't really have a provision about actually taking 21 steps where we enable that number of the public to have 22 any specific rights or essentially be a third party 23 beneficiary to the contract to ensure that their private 24 information is protected. So one of the things that we looked at, and

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1 morning about their standing company wide, they're, I 2 think, 1.2 or \$2.3 billion a year company. Again, one 3 of the subsidiaries of Snyder.

But they are the energy performing branch of 5 this company. And they would, over a period of time 6 between now and the time that we enter into a contract 7 would like to address that with the Commission, see if 8 that's something that could be worked out. They are 9 looking to see, again, what hurdles they have to jump 10 internally to make that happen. But if they can't, 11 they'd like to talk about it.

12 MS. BARTH: And Chairman, in talking with 13 TAC on projects -- earlier projects, they in fact, the 14 agency's moving to put up an insurance policy. So -- to 15 cover the guarantee.

16 MR. POLUNSKY: Okay. Well, I think we have 17 a sense of where you'd like to go with it. Does anybody

18 have any problem with that? Okay. I think that's what 19 we're going to go ahead and do. 20 LESTER MILLS: Okay. Thank you. 21 MR. McEATHRON: Chairman, if I may; Chief 22 Mills is retiring at the end of this month after 23 29 years. And he has done -- you heard the technical 24 part of what he just explained, he's done that kind of

25 work for us for the last eight years on buildings, and

1 I worked with Eileen Aucoin, our Assistant General 2 Counsel in this matter, we contacted the Department of 3 Information Resources and reviewed with them, what's the 4 industry practice, what's -- what do we see is being 5 done by other state agencies. And the DIR position was 6 that it wasn't really standard practice. 7 But they did point us to the -- there is a 8 state law which businesses are subject to that we could 9 model our particular statute on the Identity Theft

10 Prevention Act. So we have concluded and developed some 11 new language which follows the DIR recommendation about 12 protecting sensitive information. We have also included a number of choices 14 that we can ratchet up protection if we are concerned

15 that we want to heighten the protection on a particular 16 matter so we can impose requirements such as encryption 17 or requirements of actual -- of greater amounts of 18 notice. And also requirement of audit, because

19 sometimes when we're dealing with security breaches,

20 there is a dispute about whether or not there is a 21 security breach. And so we want to have audit rights in

22 some cases.

23 And so those are options that we would like 24 to -- to add onto that. And with the Commission's 25 approval, then we would begin ensuring that this is

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1 included -- the baseline is included in all contracts 2 where we are -- where the Department is managing or 3 administering third-party information, specifically 4 members of the public's information, if that's 5 acceptable.

MS. ANDERSON: Mr. Chairman, I really 7 appreciate the Office of General Counsel going to work 8 on this. And -- and I support the things that are in 9 annex three on page -- well, it says page two on the 10 left-hand side of the page, and page ten on the 11 right-hand side of the page. But the things including 12 encryption, but -- but further, that in the case of a 13 breach, that -- that that contractor agrees to, you 14 know, "5A" and "C," at least, which is they provide a 15 credit monitoring service to all the effected parties 16 for 12 months and they provide call centers for -- to

17 the effected people for 30 days. 18 That is -- I have been a victim of this kind 19 of a breach where those services were provided to me. 20 And I'm mindful of the June break-in to IBT's office 21 where, you know, these fingerprint -- you know, the IBT 22 where we're fingerprinting teachers and everybody, and

23 IBT, of its own free will, did the one-year's credit

24 monitoring. They did one year identity theft 25 protection. And, you know, I -- I think it's -- I think 1 recommendations in annex three to include, you know, 2 encryption. You know, and the rest of that document,

3 and "5A" and "5C." MR. POLUNSKY: All right. There's a motion

on the floor. Is there a second to Ms. Anderson's 6 motion?

7 MR. CLOWE: Second.

8 MR. POLUNSKY: Seconded by Mr. Clowe. Any 9 discussion on the motion? There is no discussion. All

in favor, please say, "Aye." 10 11 MS. BARTH: Aye.

12 MR. POLUNSKY: Any against, no. Motion

13 passes. Thank you, Mr. Fox.

14 MS. ANDERSON: Have either of the other 15 Commissioners given this individual's letter, that's the

16 real estate broker, that's -- have you given this to

17 anybody on staff to respond to? We probably all got 18 this letter. And I don't know who should respond on --

19 with regard to this fingerprinting stuff. I think

20 Mr. Gavin has volunteered to make sure it gets done.

21 MR. POLUNSKY: Okay. Discussion and 22 possible action to review and approve a Commission

23 policy concerning the approval of -- approval of

24 contacts and limits of authority for the Department.

25 Mr. Fox, again.

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1 it's becoming more and more industry standard to expect 2 the suppliers to do that.

I got a letter -- we all get the same 4 letters -- but I got a letter just this past week from a

5 realtor who was highly incensed because, you know, when

6 she went to have her fingerprints taken, we took her 7 Social, we took, you know, 42 personal identifiable --

8 and she's like, the realtors already have my Social.

9 They don't understand why we're collecting this data.

10 And so I support implementing, you know, all of what --

11 what is proposed in in this annex three.

12 DUNCAN FOX: Very good. So, and also 13 includes a standard "5A," and "C."

MS. ANDERSON: And "C." Yeah, I don't --14

15 I'm not so sure about "5B." I wasn't persuaded about

16 identify theft insurance. But -- but clearly, a year of 17 credit monitoring services and the call center support

18 for kind of the first 30 days, that's at a minimum what

19 we should expect our suppliers to do. So that'd be a

20 great start. 21

MR. POLUNSKY: Ms. Anderson, you --

22 MS. ANDERSON: I would sort of put that in a

23 form of a motion, that we -- that we -- that we ask the

24 Department to implement the recommendation to the Office 25 of General Counsel with regard to the -- those

DUNCAN FOX: Good afternoon. In your

2 packets, in annex two of the OGC report, is a -- the 3 Office of General Counsel's proposed modification of the

4 current DPS contracting authority provisions I wish to

5 present to you. The -- in August 4th, as you recall, I

6 think we mentioned to the Public Safety Commission a

7 requirement that contracts are commitments with 8 obligations by DPS of one million over the life of the

9 contract must be approved by the Commission.

10 We also imposed a requirement that change 11 orders, or the total of all change orders to a senior

12 contract exceeding 50 percent or \$500,000, whichever's

13 less, must be approved. And we implemented that policy. 14 And one of the requirements was to present to you for

15 approval contracts meeting those requirements as well as

16 to prepare a report for you which will be in another

17 agenda item of contracts meeting these criteria in the

18 past 90 days.

19 What I would like to present to you now is 20 the General Counsel's recommendations for your

21 consideration of tweaking the policy somewhat to remove

22 or to cut out some of the contracts that you would have

24 recommending is not requiring the Commission approval of

25 change orders exceeding 50 percent. And instead,

23 to take a look at. The main change that we are

30

1 putting in a fixed dollar amount on that as the change 2 orders. And that, we recommended in our proposed 3 policy, being \$500,000 change orders to a contract 4 commitment or. That would go to the Commission. Change orders for less than that amount, 6 would not be presented to the Commission (Inaudible) 7 the other change that I've recommended in the annex is 8 any contract that contains a renewal or extension 9 provision is to be approved by the Commission if the 10 total renewal or extension exceed \$1 million.

11 The other change is to formalize that change 12 orders or contracts that need to be approved on an 13 expedited basis prior to the Commission meeting may be 14 approved by the Chair of the Commission and gratified by 15 the Commission.

16 And in the final change, would be to clearly 17 state that division reports to the Commission by 18 division reps shall contain status reports on 19 procurement and pre-procurement activities so that you 20 can be apprised of contracting activity by the 21 Department.

22 So those are the proposed modifications that 23 our office would pose to you to consider for the -- as 24 to contracting authority. Also have two -- a couple of 25 questions to have you consider is to interpretations on

2 Commission should -- whether it's the will of the

1 we wanted a little sharper picture of what contracts

2 would come under this. And, also, there was a

3 discussion about, on new contracts, which contracts

4 would fall above a million, maybe three and five

5 million.

And my hope would be, as one commissioner, 6 7 that we might see that list and understand what that

8 includes before we take action.

MS. ANDERSON: Do we have any kind of 10 contracts data base so that one can pull for the last 11 12 months, here are the contacts above five million,

12 here are the contracts above three, here are the

13 contracts above one to give us some assistance in the --

14 because we don't want to see lawn service contracts like

15 are on this list in the next agenda item.

16 But it's hard to know where to set the 17 threshold, you know. You know, in IMS, a contract is a

18 \$900,000 contract, which would fall below some 19 thresholds, might be a particular interest just at this

20 point in time when we're about to get a road map, and I

21 might be interested in that because I don't want to

22 commit us for 24 months and tie our hands behind our

23 back on any subsequent IT assessment recommendation.

24 So we are struggling with how to set the 25 threshold so that we are seeing the significant activity

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1 so that we have more forward visibility without getting 2 a four-page spreadsheet of the wheeler tower lease.

MR. CLOWE: And just to further extend on

4 what Commissioner Anderson said, the sense of this

5 discussion is the Commission wants to come down in

6 exactly the right place on the responsibilities of

7 management of the agency relative to their activities

8 and their responsibilities, and those are the

9 Commission.

10 And there are situations where the 11 Commission feels they can bring their expertise to bear,

12 and support and assist a more artful choice of not only

13 the selection of the vendor, but the terms of the

14 contract. And the Commission wishes to be proactive

15 where it can be productive and helpful in that area.

16 And we're trying to define where that line is.

17 And there was a very helpful and, as I say,

18 spirited discussion about that which helped me, as one

19 commissioner, get that in focus. And the sense is we

20 want to do what Commissioner Anderson said and pull that

21 data up and look at it before we make a further

22 determination; is that a fair statement?

MR. POLUNSKY: Yeah, I think it's accurate.

24 DUNCAN FOX: So I can prepare for the next

25 meeting, we will generate some reports for you of

1 those proposed modifications. Specifically, whether the

3 Commission to review GDEM contracts, governor's Division 4 on Emergency Management and grant -- particular grants. 5 Because although --6 MS. ANDERSON: Those are pass through 7 moneys --8 DUNCAN FOX: Pass through --9 MS. ANDERSON: -- to locals --10 **DUNCAN FOX: Right.** 11 MS. ANDERSON: Federal money coming through 12 us being granted to locals. 13 DUNCAN FOX: Right. In some -- we receive 14 grants in a variety of situations, and some situations 15 we're passing on grant money. And the GDEM chief can 16 probably speak to this more particularly. But 17 generally, we -- we can create and become obligated for

20 caution, I wanted to mention that this is an area of 21 arise. 22 MR. CLOWE: Well, we had a spirited 23 discussion during the executive session about this

19 Department side, as well as GDEM. So in an abundance of

18 financial responsibility, both from the on the

24 subject, which was authorized according to their acting 25 general counsel. And my sense of the outcome was that

Integrity Legal Support Solutions

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1 different -- and just different formats with different
2 information, ranging values of contracts, categories of
3 contracts, so that you can have a better picture from
4 which we can look at building a policy that will work
5 for you. So I will -- that will be my task item.
           MR. POLUNSKY: That's what we're asking for,
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7 Mr. Fox. DUNCAN FOX: Okay. And as far as the 9 current practice, we will continue to follow the policy 10 as provided on the August 4th, which is the change -which would include the change orders. Any change order 12 with 50 percent change, we would include and provide.

MS. ANDERSON: Could we make a blanket 13 14 exclusion for janitorial, lawn care, radio tower leases?

MR. CLOWE: Neckties. 15

16 MS. ANDERSON: Uniform slacks.

MR. CLOWE: Yeah. The kinds of things that 17 18 we were furnished with, which are not substantive

19 enough. They're all important contracts, but we're

20 trying to identify the more substantive items. And 21 Commissioner Anderson pointed out one contract that she

22 very much involved in and very concerned about. I think

23 all the commissioners joined her in that. We want to

24 focus in on those more substantive contracts. And I

25 think, Duncan, because you were there in executive

1 submittal, hope you all received those. Which, those

2 contracts would require Commissions's -- the

3 Commission's approval before we can proceed. If you

4 have any questions regarding the individual contracts

5 that need to be approved, we've advised the Divisions

6 that they would need to be prepared inform the

Commission or answer any questions that you have.

MS. ANDERSON: I have a question about the 8 Bearing Point change order.

10 JUDY BROWN: Judy Brown, Chief of Driver's 11 License. Yes, ma'am.

12 MS. ANDERSON: Good afternoon, Chief Brown. 13 This \*berry point\* change order which Assistant Chief

14 Gloria actually gave me at the August 4th meeting, this

15 change order number 29. And so it's for some money for

16 professional services to support the system for a period 17 of 12 months. This is, I guess, 12 months after go live

18 of the pilot. 19

JUDY BROWN: Yes, ma'am. 20 MS. ANDERSON: So this is what we talked

21 about several months ago, about retaining them to keep

22 providing, sort of level two, the three -- not

23 application development, but really application

24 support --

25 JUDY BROWN: Right.

35

1 session, you have probably a very good understanding of 2 where we're headed trying to develop this sharper focus.

DUNCAN FOX: Right. I understand the task. MR. POLUNSKY: Okay. So you can take care

of that for us and bring -- bring it back next time.

DUNCAN FOX: Yes, sir.

7 MR. POLUNSKY: All right. Good. Next item 8 on the agenda, discussion and possible action, including

9 approval, of pending contracts, commitments, and change 10 orders and review of agency contracts meeting Commission

established approval limitations for the past 90 days.

12 Mr. Ybarra, Chief of Finance.

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13 OSCAR YBARRA: Oscar Ybarra, Chief of 14 Finance. To answer your question, Commissioner

15 Anderson, we do have a data base and we pull that

16 information. The Commission, on the August 4th meeting,

17 requested a list of contracts that were executed for the

18 past 90 days. That was provided to the Commission in --

as one of the agenda items. It is a spreadsheet that

20 was provided, and we put as much on one page as we 21 could.

22 We also were instructed to provide a list of 23 contracts that were eligible for -- or that fell under

24 the Commission's conditions for contracts to be approved

25 by the Commission. We also provided a kind of a late

MS. ANDERSON: Rather than having IMS do

2 that. Okay. And then there's a reference in here to

3 maintenance cost for defect correction, which is

4 described in Exhibit "F" of the DLR contract. And it's

5 a total -- and I don't know if that's a different set of

6 FTEs, this one year of support, which is really, I

7 think, what this change order's about. Apparently, it 8 appears to have 6.1 FTEs in it. And I'm just trying to

9 back in to understanding the level of support we're

10 going to have. My question is the defect correction, is

11 that a different group of dedicated people?

12 JUDY BROWN: I've got both of the project

13 managers here.

14

MS. ANDERSON: I just want to make sure we

15 are adequately --

16 LINDA BOLINE: Linda Boline, driver license

17 reengineering and project manager. What this contract 18 will support, the SLA, which is appendix "F" of our

19 original contract. This will be -- we're in the middle

20 right now of combining appendix "F" to this SLA as well.

21 The defect correction was only -- was what we were going

22 to be using for detect correction.

MS. ANDERSON: Okay.

24 LINDA BOLINE: This support will bring --

25 this support contract brings it up to the level two.

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MS. ANDERSON: Okay.
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LINDA BOLINE: So it not only is the defect 3 correction, but then everything else that's listed out 4 of -- in that support contract.

5 MS. ANDERSON: Including 24/7 --

LINDA BOLINE: Yes.

6 7 MS. ANDERSON: Okay. And then it says that 8 this contract, meaning the cost proposal contract, okay, 9 includes 2,080 hours of changes or enhancement. So I 10 basically get one man year to do changes of enhancements 11 in addition to whatever we're paying for for defect 12 correction.

LINDA BOLINE: Correct. 13

14 MS. ANDERSON: Okay. All right. That's it.

15 Thanks.

16 MR. POLUNSKY: Chief Brown, we're going to 17 skip around here a little because we're not going to be 18 able to address all the items on the agenda. But one of 19 the more important ones is item 21, the discussion and 20 possible action to develop an approach for transforming 21 the administration of the Driver's License Division to a 22 civilian model. Would you address that for us, please?

23 Or would you like to lead that? 24

MS. ANDERSON: We've actually had a 25 conversation about it in the last week or so, and I

1 think she's looking for -- she has maybe two or three

2 questions for the Commission where she's kind of looking

1 Commission, and what the Commission's desire is, if I 2 had a very clear understanding of what that was.

I know we're in a bit of a time crunch. So 4 I don't mind doing that one-on-one at some other time if

5 you'd like to do that, or here. MR. POLUNSKY: Well, this is an important

7 issue and it -- I'd like to have some movement on it 8 before the Sunset Commission hearing next month.

9 Personally, I would like to see us go forward with

10 keeping the Driver's License Division hearing at DPS,

11 and probably utilize the model of recommendation at the

12 Sunset Commission staff move forward, which would

13 essentially be to civilianize the Division.

14 We're not talking about removing Commission 15 officers from the vary -- from various driver's license 16 offices, but at least on the administration side. This 17 way, I think I'd like to see it go. But maybe the 18 others see it differently.

19 MS. ANDERSON: Yeah. Is that -- my thought, 20 right. They're in the offices to provide security,

21 serve warrants, et cetera. I think there's some work to

22 be done with the highway patrol about what -- what could 23 staffing model options be for that. Can you take

24 already in-district people and rotate them through. You

25 know, how do you do that. How do we transition the a

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1 civilian chain of command, and what do we then -- how do

2 we then best redeploy those commissioned officers that 3 are in the chain of command today, whether whether it's

4 using them to support regular highway patrol functions,

5 CVE, Audit Inspection, Internal Affairs.

I mean, you know, we're looking for some 7 sort of loose -- you know, for some -- some creative 8 thinking and alternatives. You know, how would we 9 propose, you know, to reduce wait times. I'm mindful of

10 the recent inspection report on the DL Customer Service

11 Bureau that talked about meantime, to -- hold times that

12 are, you know, petty long.

I mean, I think where we -- where the Sunset 13 14 Commission asked us to head was a civilian managed,

15 consumer oriented -- I mean, clearly we have huge 16 identity need for proper identity, and the -- because of

17 the use of the driver's license. And we need to protect

18 that part of the Commission carefully. But given that,

19 how do we build, you know, a driver's license operation

20 that -- that, you know, creates the best possible

21 customer experience.

22 JUDY BROWN: Would you be willing to look 23 at -- just wanting to clarify here, do we want to look 24 specifically at all commissioned officers working out of 25 the Highway Patrol Division and offering service to

3 for some guidance from the Commission. I think she 4 understands we want to move toward this model and we 5 want to begin to put the direction in place and have the 6 Commission briefed monthly so that we can have an 7 implementation plan or strategy, at least, ready to --8 you know, by the end of the year. But I think she had some specific questions

10 where she's looking for guidance from the Commission. 11 Maybe that's where we should focus so that you're not 12 developing six alternative models, but fewer. JUDY BROWN: As I explained to Commissioner 13

14 Anderson, we've had a number of interested parties come 15 to us requesting us to begin to do cost analyses, all 16 the way from creating the DMV inclusive of Driver's 17 License Division, vehicle inspection and TxDot to 18 creating a deal structure within DPS without commission, 19 with limited commission. There's been a number of 20 avenues.

21 And as I was explaining to Commissioner 22 Anderson, is I had looked at all the different questions 23 that had been asked of me. I was looking at about five 24 or six models for cost proposals and analyses. So it 25 would be very advantageous for me to respond to the

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1 driver's license, or a reduced level of management with
 2 troopers remaining in the driver's license?
            MR. POLUNSKY: I think I would lean towards
 4 having the commissioned officers out of the Highway
 5 Patrol Division, staffing various driver's license
 6 offices civilianizing the Driver's License Division is
   my opinion. What do y'all think?
            MS. ANDERSON: The scope would include what
 9 kinds of skill sets do you need to supplement the
10 division with, you know. You know, to bring in those
11 people with call center front -- you know, those kinds
12 of new skills you might need.
            MR. POLUNSKY: You okay with that --
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            MR. CLOWE: Well --
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           MR. POLUNSKY: -- Commissioner Clowe?
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            MR. CLOWE: -- I have a question about how
17 does this fit with the Deloitte study that's going on.
18 I spoke at length with them when I had my interview
19 about this problem. And are we -- are we running ahead
20 of them to get to Sunset with a proposal or are we
21 running with them? Or how do you see this fitting in?
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           MR. POLUNSKY: This may be an exception to
23 our policy, so to speak, that we don't want to be
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24 tampering with any prior to the Deloitte study coming

25 back. I think we're going to have to have some type of

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1 them into a five-year plan. All of those addressing the
 2 efficiency and the modification to become a more
 3 customer eccentric operation. We -- we succeed with
 4 some of the LAR requests, I think we'll be far more
 5 successful. But we are laying those things out. And I
 6 think we can additionally lay out some of the other
 7 requests that you have (Inaudible)
           MS. BARTH: Have we thought about a beta
 9 test on, maybe one site or two sites, before we just
10 blow on with this new plan?
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           MS. ANDERSON: That might be something that
12 she might want to put --
           MS. BARTH: You know, just to --
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           MS. ANDERSON: -- you know, in part of her
15 approach.
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           MS. BARTH: Just to take one or two states
17 where we know we have large issues and receive lots of
18 publicity. You know, let's try something out for 60 or
19 09 days and see what comes out of this opposed to --
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           MS. ANDERSON: Big bang.
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           MS. BARTH: Yeah.
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           JUDY BROWN: We've got outlines to address
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MS. BARTH: I mean, I would prefer to see us

25 test it a couple times, couple places before we do some

23 just that. So it's a really a matter of --

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1 response to the Sunset Commission. MS. ANDERSON: We're not going to have a 3 detailed plan by --MR. POLUNSKY: No. 5 MS. ANDERSON: -- September the 24th. 6 MR. POLUNSKY: But I think we need to show 7 that we're having -- that we've initiated some moves. MS. ANDERSON: You know, we'd like you to 9 put together a committee, you know, so that when we go 10 to Sunset we can say the Commission directed this, the 11 Deloitte study's going on in parallel. We put 12 together -- you know, we don't expect -- because I think 13 you're right, we don't want to get ahead of those 14 headlights. But just like we're doing to promotion 15 thing in parallel so that we're gathering input for the 16 field, your team ought to have people from the field in 17 it. And --18 JUDY BROWN: And -- and in response, just so 19 you're aware, we -- there's several teams that are 20 working in parallel right now. We've got a team working 21 on customer service initiatives that can be done now 22 versus those that we need LAR support to do. We're working on additional online 24 initiatives. We're taking what we call -- what we have 25 called in the past our projects in progress and moving

1 major roll out, just cause I worry about the major roll 2 out being a major disaster, and rather try and do a 3 couple sites right and learn from them. MR. POLUNSKY: Yeah. I don't think we're 5 doing any major roll out any time soon. I think we're just conceptionalizing here. MS. BARTH: Well, we could -- we could test 8 some of these things out --MR. POLUNSKY: I mean, we could. MS. BARTH: -- and -- and -- but note the 11 progress towards -- whether it be Sunset or just in 12 general. 13 MR. POLUNSKY: Once -- once there is a plan, 14 absolutely. I think we just -- we need to --15 JUDY BROWN: The pieces put together in a 16 plan. 17 MR. POLUNSKY: Yeah. Exactly. 18 JUDY BROWN: I'll be glad to get that to 19 you. 20 MR. POLUNSKY: Okay. 21 MR. CLOWE: Well, I'd like to mention a 22 couple items that are important to me, if I may. 23 MR. POLUNSKY: Certainly. 24 MR. CLOWE: The integrity of the meeting of

25 the requirements for the issuance of the driver's

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1 license. Because I see it as an identity card now, in 2 fact, more than a a license to driving a vehicle in
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3 matter of importance. And those requirements, in my

4 mind, should not be sacrificed for expediency. By

5 statute, we're required to meet those requirements.

I think the employment of senior

7 commissioned officers in the administration of the

8 Driver's License Division system is an issue that needs

9 to be carefully evaluated relative to the command 10 structure and the command presence that exists on the

11 floor of the examining rooms, whereas the presence of a

12 commissioned officer seems to be of critical importance

13 to me.

14 If I remember, there are more arrests made 15 by those commissioned officers per officer than there is

16 by the Texas Highway Patrol. I'm -- I'm not certain of 17 that, but I think that's correct. My impression is that

18 we have one of the two highest turnover rates in the

19 Department in this area, in the examiners. And the low

20 pay and the instability is an issue in customer

21 satisfaction. And there's an area that I would ask you

22 to focus on.

23 The other is variable work hours and the

24 hours set at the driver's license offices and in the

25 call center, which don't seem to accommodate the public,

1 ask that this come back to the -- you know, to the

2 Commission because we don't -- I mean, it hadn't been

3 bid. It feels like it's too early for this to be on the

4 list. But with -- with the elimination of court ID and

5 crime records service web -- and cutting -- cutting in

6 half the length of time on the crime records service

7 website, I move adoption of this list -- approval of

8 this list.

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9 MR. POLUNSKY: Okay. With the modifications 10 that were set forth by Commissioner Anderson, we have a

11 motion on the floor. Is there a second?

12 MS. BARTH: Second.

MR. POLUNSKY: Seconded by Ms. Barth.

14 MR. CLOWE: Could I ask, what schedule --

15 I'm not sure I have the correct schedule in front of me.

16 MS. ANDERSON: Okay. The crime records

17 service website, it's actually on two lists. It's --

18 one says that it was signed. And then it's also on the

19 pending contracts requiring --

MR. CLOWE: I missed it, I guess. I'm

21 sorry. It's my fault. I'll just not vote on it.

22 MR. POLUNSKY: All right. There's a motion.

23 Second? Discussion? All in favor, "Aye."

24 MS. ANDERSON: Aye.

25 MR. POLUNSKY: Against, no. Extension?

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1 to me, at all. So if that's using a business model, I'm

2 for that. But I think it is an issue of more people,

3 better paid to accommodate the public at the level of

4 the statutory requirements to get us where we're trying

5 to be to satisfy the public and keep those driver's

6 license identification cards in the hands of the people

7 who are entitled to have them.

8 MR. POLUNSKY: Thank you, Mr. Clowe. Thank

9 you. Going to move on real quick.

10 MS. ANDERSON: Mr. Chairman, I move adoption

11 of this order -- of this agenda item on -- on the

12 approval of pending contracts to commitments change

13 orders and review with the following exceptions. I

14 would move the -- or I would -- I would ask Mr. Gavin

15 that the extension with Micro Assist be reduced from one

16 year to six months. Because we have multiple website

17 contracts all over the Department, and we need to be

18 taking a look at whether that makes sense, and we're not

19 getting any leverage there.

So, you know, I would ask you to work with

21 this wonderful longstanding vendor and just do a

22 six-month extension so we're not locked in for an entire

23 year on that, okay, and just have the dollar amount or

24 whatever.

25

And on the court ID project, I would also

1 MR. CLOWE: Present.

MR. POLUNSKY: Okay. Quickly, to item 24,

3 the rules for final adoption. Mr. Fox, can we just go

4 ahead with "A," "B" and "C" and vote on that?

5 DUNCAN FOX: That's correct. They're all

6 proposed for final adoption.

7 MR. POLUNSKY: Okay. I'll entertain a

8 motion for --

9 MS. ANDERSON: Move for adoption of the

10 rules.

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11 MR. POLUNSKY: I'm sorry?

12 MR. CLOWE: Commissioner Barth, I think,

13 made a motion.

14 MR. POLUNSKY: Okay. Commissioner Barth

15 made a motion for approval of Rules "A," "B" and "C" --

MR. CLOWE: Second.

17 MR. POLUNSKY: -- Rule 24. And was seconded

18 by Mr. Clowe. All those in favor, please say, "Aye."

COMMISSIONERS: Aye.

20 MS. ANDERSON: She's desperate to say

21 something.

22 JUDY BROWN: Chairman Polunsky, with regards

23 to the supplemental expiration date on the ID card, on

24 the current card, if we begun to put that on the current

25 card today, the driver's license is a work-around that's

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1 fairly easy to do. If we try to do that on the ID card,
2 we have run into several dead ends that would require
3 the migration programs for NDLS to be significantly
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4 impacted. So my recommendation today is can we 5 implement -- it would be whatever days in the

6 register -- but implement on the DL only until we get

7 the NDLS system up and running and then put it on the DL

9 MR. POLUNSKY: What do you want to do here? 10 JUDY BROWN: On the -- we've got a current 11 card that we're issuing today, and the new system we'll

12 have a new card.

13 MR. POLUNSKY: Correct.

JUDY BROWN: We've got everything moving 14

15 forward to be able to roll the system out and

16 incorporate this on both the driver's license and the ID

17 on the new system. On the current system today, we have

18 to do work-arounds cause we don't -- we cannot program

19 in that system or change the programs in that system.

20 So we have to use existing --

21 MR. POLUNSKY: Right.

JUDY BROWN: -- fields to do that. The 22

23 driver's license, we can do with some work-around, but

24 relatively little impact on the new system. The ID card

25 does not carry the same fields. So we do not have a

1 longer should have them be presented and take the time.

2 Because it is hard. I know you all just got the TAC or

3 whatever, and we just got something from Audit, and

4 we're getting something from somewhere else.

And, I mean, I was looking at this box full

6 of stuff that I'm filling up that Dorothy sent back to

7 me, and I'm thinking that if this stuff isn't to the

8 Commissioners prior to the meeting to give us ample time

9 to review it, I think it should be pulled from the

10 agenda.

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MR. POLUNSKY: Okay. Well, I'm -- I'm

12 working on a solution to that.

MS. BARTH: Okav.

14 MR. POLUNSKY: So duly noted. Thank you. I

15 mean, it's a valid point. All those in favor say,

16 "Aye."

17 MS. ANDERSON: Aye.

MR. POLUNSKY: Against, no?

19 MR. CLOWE: I thought you took that vote.

20 MR. POLUNSKY: I did.

21 MR. CLOWE: Present.

22 MR. POLUNSKY: Take it again.

23 DOROTHY WRIGHT: That was on the contracts.

24 MS. BARTH: That's on the contracts.

25 MR. CLOWE: On the rules, Aye.

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1 work-around on the ID card that would not have a

2 significant impact on our migration program, thereby

3 pushing our NDLS system further --

MR. POLUNSKY: Okay. So -- so what are you

5 saying, that -- that these rules -- one of these rules

6 has to be modified or not?

7 JUDY BROWN: No. The rules can stand.

MR. POLUNSKY: You're just telling us what's

9 going to happen.

8

10 JUDY BROWN: As we post the adoption, we can

11 either choose -- at the will of the Commission -- choose

12 to implement with the new system that will roll out

13 January-ish, or we can implement on the driver's license

14 today and under the driver's license and the ID with the

15 new system.

MR. POLUNSKY: Okay.

17 JUDY BROWN: Excuse me for the interruption.

MR. POLUNSKY: It's all right. We're

19 running out of time, so I'm going to move to item number

20 23.

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21 MS. BARTH: Chairman Polunsky, may I make a

22 statement here?

MR. POLUNSKY: Yes.

MS. BARTH: I think if we don't have these 24

25 materials for our meetings ahead of time, that we no

MR. POLUNSKY: All right. Just got too much

2 going on. All right. Item 23, discussion and possible

3 action of renaming a building located on DPS Austin

4 Headquarters. Like to read a short biography of the

5 person that we would like to consider renaming Building

6 "A" after.

7 Colonel Tommy Davis joined the Department of

8 Public Safety shortly after the fall of the Alamo. I'm

9 sorry. On November 18, 1964, and was assigned to the

10 driver's license service in Houston after graduating

11 from the DPS academy on March 5, 1965. Assigned to the

12 Highway Patrol Service in Houston from July 1967 until

13 August 31, 1971.

14

On September 1, 1971, he was promoted to

15 investigator Criminal Intelligence Service remaining in

16 Houston. He was promoted to sergeant August 1, 1983 in

17 Austin, and to Administrative Service Commander on

18 April 18, 1986. He served as assistant chief as Chief

19 of the Criminal Law Enforcement Division from August 1, 20 1988 until September 5, 1996. He was then appointed

21 assistant director on September 6, 1996 and director on

22 March 1, 2000.

23 Colonel Davis was raised near Houston and

24 attended Reagan High School, South Texas Junior College,

25 and University of Houston. He has served as a board

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1 member on the Board of Private Investigators, and

- 2 private security agencies, and the Auto Theft Prevention
- 3 Authority. He's a member of several police
- 4 organizations and associations including the
- 5 International Association of Chiefs of Police --
- 6 Association of Chiefs of Police. He's currently serving
- 7 on the Board of Directors for the Fleetwood Foundation.
- He holds a master and instructor licenses
- 9 with the Texas Commission of Law Enforcement Officer
- 10 Standards and Education. Colonel Davis is married to
- 11 Claire Rayborn and has three children, one living in
- 12 Austin and two in Houston.

13 As you know, this is Colonel Davis's last

14 meeting as the director of the Department of Public

15 Safety, and I want to personally thank him for his many

16 years in service to the State of Texas and to the

17 Department and for the many good things that he has

18 done, and they are very many, without question.

19 Because of his service to the Department and

20 to State of Texas, I put on the agenda this item that we 21 would rename Building "A" on the DPS Austin Headquarters

22 complex to the Thomas A. Davis, Jr. Building. I would

23 entertain a motion for approval.

24 MS. BARTH: So moved.

25 MS. ANDERSON: Second. 1 to your outstanding leadership and personal integrity.

- 2 During your tenor as director, you have made unselfish
- 3 contributions to numerous dimensions and have earned the
- 4 respect and admiration of the Department's employees and
- 5 law enforcement community as a whole.

I know that as you leave the Department and

7 enter the well earned years of retirement that you will

8 look back with great pride at the many accomplishments

9 that were made in your years in service to the

10 Department and the citizens in the State of Texas. I

11 wish for you and your family many more years of health

12 and happiness, and hope that you can enjoy more

13 leisurely pace finding time to do those things that you

14 enjoy the most.

15 I know that your interest and involvement in

16 law enforcement -- in the law enforcement profession

17 will continue to manifest itself as years go by. Signed

18 by myself, Allan Polunsky, and the Public Safety

19 Commission on behalf of the Texas Public Safety

20 Commission. Thank you, Colonel Davis.

21 Also, I would like to present to you this

22 certificate of retirement from all of us at the Public

23 Safety Commission and the Department of Public Safety,

24 and also this retired Colonel badge.

25 Also, I would also like to take this

55

1 opportunity -- there are others who are attending their

2 last meeting today, and I would like to thank them as

3 well. Our assistant director, David McEathron, is

4 retiring at the end of this month. And I would like to

5 take this opportunity to thank David for his many years

6 of service to the Department as well. I think it's

31 years.

MR. McEATHRON: Yes, sir.

MR. POLUNSKY: And, David, you've done an

10 excellent job, set a unbelievable standard and provided

11 great leadership to this Department, and great

12 dedication to the State of Texas and the citizens of our

13 great state. I would like to thank you for everything

14 you've done and wish you the best as you enter

15 retirement.

16 MR. McEATHRON: Thank you. Appreciate it.

17 MR. POLUNSKY: Unfortunately, I'm not done.

18 This is also the last meeting for Chief Elliston. He

19 will be retiring at the end of the month, and I would

20 like to also take this opportunity on behalf of the

21 Public Safety Commission and the Department of Public

22 Safety to thank Chief Elliston for everything he's done

23 over the years at DPS, and certainly in the Highway

24 Patrol Division. A vision that he's built into a model

25 highway patrol division, highway patrol entity that I

MR. POLUNSKY: It's been moved by Ms.

2 Anderson and seconded by Ms. Barth. Excuse me? MS. ANDERSON: We're fighting over it.

3 MR. POLUNSKY: All right. Well, who wants 4

5 to be the person --6

MS. ANDERSON: She actually spoke.

7 MR. POLUNSKY: All right. Ms. Barth is the 8 person who made the motion, seconded by Ms. Anderson.

9 Any discussion? All right. There is no discussion.

10 All those in favor, please say, 'Aye."

11 COMMISSIONERS: Aye.

12 MR. POLUNSKY: Any against, no. Motion

13 passes. I have another letter from the Commission. I'd

14 like to read it to you. On behalf of the Public Safety 15 Commission, speaking for the people of the State of

16 Texas and the employees of the Department, I want to

17 take this opportunity to express our appreciation to 18 you -- this is addressed to Colonel Davis -- for the

19 fine job you have done in leading this Department.

20 While under your effective leadership, the 21 Department has continued to grow and to meet the

22 challenges it faces from day-to-day in a positive and

23 affective way. The Department is recognized as being 24 one of the greatest law enforcement agencies in the

25 world, and a lot of this recognition can be attributed

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1 think, in my opinion, and I feel that the other

2 commissioners share my opinion, is a model for the

3 entire country. 4 Sorry to see you leave, Randy. You've done

5 an excellent job, and I wish you best in your future

6 endeavors. I know there will be others down the road.

7 And if you do half as well there as you've done here,

8 then you're going to make a lot of people happy wherever

9 you may go. But you'll always be remembered here and we

10 really appreciate everything you've done for DPS. So

11 good luck.

12 RANDY ELLISTON: May I make a speech? 13

MR. POLUNSKY: Absolutely.

14 RANDY ELLISTON: I was going to have a -- I

15 had about a 30-minute speech set up but I know we've

16 got -- I've got about ten seconds. Colonel, I didn't

17 have anything to do about that age deal. But actually,

18 I've lived my dream as a State Trooper in Texas. That's

19 all I ever wanted to do when I came here. And I've been

20 fortunate enough to be -- get to the position I am.

21 But I didn't do that by myself. I had great

22 leaders ahead of me, and the people that work in my

23 division are the best in the world. And they'll --

24 they'll do -- do great. I can't take the credit because

25 they're the ones that actually deserve it. But it's

1 Division. You've brought the Aircraft Division to a

2 level that's unequalled in this country from what I can

3 see, from what I understand. And it's quite a -- quite

4 a testament to you. And you've done an excellent job.

5 And, you know, again, we would like to thank you for

6 what you've done. It has set an unbelievable standard.

7 It's certainly one of the great assets of the

8 Department. And wish you the best wherever you end up,

9 wherever it may be. Who knows where it may be. So

10 thank you very much and good luck, Jack.

MR. POLUNSKY: Okay. Y'all need to leave?

12 MR. CLOWE: Do we need to affirm and take

13 action on the appointment of the interim director? 14 MR. POLUNSKY: I would like to have that

15 done, yes. Somebody -- somebody make a motion, please.

16

MR. CLOWE: So moved.

17 MS. ANDERSON: Second.

MR. POLUNSKY: It has been moved by

19 Mr. Clowe and seconded by Ms. Anderson that Stan Clark

20 be appointed the interim director, and he will serve the

21 pleasure of the Public Safety Commission. Discussion?

22 All in favor, please say, "Aye."

COMMISSIONERS: Aye.

24 MR. POLUNSKY: Any against, no. Motion

25 passes. I apologize, everyone. We're not going to be

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1 been my privilege to serve in this capacity, and I wish

2 the Department well and great things in the future. So

3 thank you.

MR. POLUNSKY: Thank you, sir. Assistant

5 Chief Miller, this is your last -- your last meeting as

6 well? As you enter retirement, I'd like to thank you

7 for everything you've done with the Texas Rangers

8 Division. As we all know, it's -- it's extremely elite

9 law enforcement division and group of people that has a

10 long history, and you have contributed to the

11 continuation and improvement of that history over the

12 years that you've spent at DPS.

And once more, I'm sorry that you'll be 13

14 leaving, but I would like to thank you for everything

15 you've done for the Department and for the Rangers

16 Division, and wish you the best of luck in what you do

17 next. I'm sure, again, there'll be something else in

18 your future. So very much good luck and thank you.

19 Thank you for what you have done for us.

20 JIM MILLER: Thank you, Mr. Chairman. I

21 appreciate it.

22

MR. POLUNSKY: Chief Reichert, this is your

23 last meeting, too. There may not be anyone, you know,

24 sitting here when this is all said and done, but I would

25 like to thank you for what you've done at the Aircraft

1 able to finish all the items on the agenda. We -- we

2 got a couple of people that need to leave, and we're

3 going to lose our quorum, which is why I was kind of in

4 a hurry here at the end. But I just want to recognize

5 the very important people that have made such

6 contributions to the Department over the years before

7 everybody had to leave and we were forced to adjourn.

8 So there will be some items on the agenda that will have

9 to be carried over to our next meeting. All right.

10 That being the case, Commission now adjourns. It is

11 4:14. 12

(PUBLIC SAFETY COMMISSION MEETING ADJOURNED)

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THE STATE OF TEXAS ) COUNTY OF TRAVIS )  I, Joy N. Quiroz-Hernandez, Certified Shorthand Reporter No. 8391 in and for the State of Texas, do hereby certify that the above and foregoing contains a true and correct transcription of my stenographic notes taken in the above-captioned cause at the Texas Public Safety Commission meeting in Austin, Texas.						
Witness my hand this the day of, 2008.						
, 2006.						
Joy N. Quiroz-Hernandez, CSR CSR No. 8391 - Expires 12/31/09 Integrity Legal Support Solutions Firm Registration No. 528 114 West 7th Street, Suite 240	-					
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#### TEXAS DEPARTMENT OF PUBLIC SAFETY ORDER ADOPTING A RULE

On August 25, 2008, the Public Safety Commission (Commission) by majority vote approved rules concerning:

Organization and Administration Title 37 T.A.C. Part I, Chapter 1 Subchapter P Section Number 1.211

The Texas Department of Public Safety adopts amendments to Section 1.211, concerning Dishonored Check Fee, without changes to the proposed text as published in the July 4, 2008, issue of the *Texas Register* (33 TexReg 5269).

Adoption of amendments to the section are necessary in order to change the subchapter and section title in order to address other types of payments, such as electronic. In addition, the section has been reformatted to add new subsection (a) which addresses electronic payments, and new subsection (c) which addresses how reimbursement payments are to be applied.

No comments were received regarding adoption of the amendments.

The amendments are adopted pursuant to Texas Government Code, Section 411.004(3), which authorizes the Public Safety Commission to adopt rules considered necessary for carrying out the department's work; and Texas Government Code, Section 411.0135(a).

This agency hereby certifies that the adoption has been reviewed by legal counsel and found to be a valid exercise of the agency's legal authority.

The effective date of the rules is 20 days after the rules are filed with the Texas Register Division, Office of the Secretary of State.

This order constitutes the order of the Commission required by the Administrative Procedures Act, Government Code, Section 2001.033.

Allan B. Polunsky, Chairman Public Safety Commission

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### TEXAS DEPARTMENT OF PUBLIC SAFETY ORDER ADOPTING A RULE

On August 25, 2008, the Public Safety Commission (Commission) by majority vote approved rules concerning:

Driver License Rules
Title 37 T.A.C. Part I, Chapter 15
Subchapter A
Section Number 15.1

The Texas Department of Public Safety adopts amendments to Section 15.1, concerning Who Must Be Licensed, without changes to the proposed text as published in the July 4, 2008, issue of the *Texas Register* (33 TexReg 5269).

On April 24, 2008, the Public Safety Commission adopted changes to 37 TAC Section 15.24 and Section 15.25. Those changes became effective May 20, 2008. Adoption of amendments to Section 15.1 is necessary in order to conform to the recent rule changes made in Section 15.24 and Section 15.25. In addition, the department proposes adding the term "personal identification certificate, to paragraph (2) so that the definition of resident is uniformly applied to applicants for a driver license and applicants for a personal identification certificate.

On July 15, 2008, the department held a public hearing to receive comments from all interested persons regarding adoption of the amendments. Mr. Kevin Cooper of US Custom Harvesters appeared at the hearing but provided no comments.

The amendments are adopted pursuant to Texas Government Code, Section 411.004(3), which authorizes the Public Safety Commission to adopt rules considered necessary for carrying out the Department's work; and Texas Transportation Code, Section 521.005.

This agency hereby certifies that the adoption has been reviewed by legal counsel and found to be a valid exercise of the agency's legal authority.

The effective date of the rules is 20 days after the rules are filed with the Texas Register Division, Office of the Secretary of State.

This order constitutes the order of the Commission required by the Administrative Procedures Act, Government Code, Section 2001.033.

Allan B. Polunsky, Chairman Public Safety Commission

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### TEXAS DEPARTMENT OF PUBLIC SAFETY ORDER ADOPTING A RULE

On August 25, 2008, the Public Safety Commission (Commission) by majority vote approved rules concerning:

Driver License Rules
Title 37 T.A.C. Part I, Chapter 15
Subchapter K
Section Number 15.171

The Texas Department of Public Safety adopts new Subchapter K, Section 15.171, concerning the issuance of driver licenses and identification certificates to non-citizens, without changes to the proposed text as published in the July 4, 2008, issue of the *Texas Register* (33 TexReg 5270).

The Public Safety Commission directed the Driver License Division to draft a rule requiring applicants who are not citizens or lawful permanent residents of the United States to present proof of their lawful status in order to obtain a Texas driver license or identification certificate. (For ease of reading, driver licenses and identification certificates are hereinafter collectively referred to as a "license" or "licenses.")

A state-issued driver license or identification certificate is a key link to public safety, privacy and national security. For the safety, security and peace of mind of its residents, Texas must produce a recognizably reliable source of identification in issuing licenses and, at the same time, reduce exposure to identity theft and fraud. Licenses are routinely used by the department, financial institutions, retailers, law enforcement, and other entitles to establish a cardholder's identity. To protect the integrity of Texas licenses, the department believes it must make permanent changes that strengthen identity and residency requirements.

Adoption of the new section is necessary in order for the department to verify residency in the State, to enhance security and identity features of state-issued licenses, to address issues of fraud and misrepresentation in the application process and to help protect the integrity of Texas licenses for those who rely upon the licenses' authenticity.

In addition, adoption of the new section is necessary in order to provide the department the ability to require applicants with lawful status to present valid documentation demonstrating such lawful status and thus ensuring that licenses are issued only to applicants who are eligible for a Texas driver license or identification certificate. An individual with lawful temporary admission status of at least six months would be issued a license that displays the end date of the admission period authorized by the U.S. government. An individual who is not legally present in the United States because the individual has entered the country without permission or has stayed beyond the period authorized by federal authorities, or an individual whose lawful admission period is less than six months, will not be granted a license.

Further, adoption of the new section is necessary in order to require a cardholder whose lawful status has been updated or extended to present valid documentation of such status change or

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Order Adopting Driver License Rules Title 37 T.A.C. Part I, Chapter 15 Subchapter K Section Number 15.171 Page Two

extension before a duplicate license will be issued. This in effect provides the department the ability to ensure that the cardholder is still eligible for and entitled to the license. The license will be cancelled if the cardholder is unable to present valid documentation that indicates federal approval to remain in the United States beyond the status date.

On July 15, 2008, the department held a public hearing to receive comments from all interested persons regarding adoption of the amendments. Mr. Kevin Cooper of US Custom Harvesters appeared at the hearing but provided no comments.

The new section is adopted pursuant to Texas Government Code, Section 411.004(3), which authorizes the Public Safety Commission to adopt rules considered necessary for carrying out the Department's work; and Texas Transportation Code, Section 521.005, authorizing the department to adopt rules to administer the issuance of driver licenses and personal identification cards, including information required to be furnished by applicants.

This agency hereby certifies that the adoption has been reviewed by legal counsel and found to be a valid exercise of the agency's legal authority.

The effective date of the rules is 20 days after the rules are filed with the Texas Register Division, Office of the Secretary of State.

This order constitutes the order of the Commission required by the Administrative Procedures Act, Government Code, Section 2001.033.

Allan B. Polunsky, Chairman Public Safety Commission

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